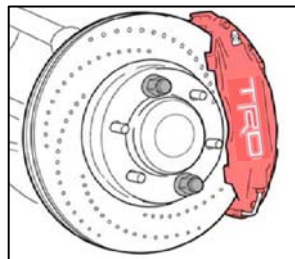


To: All Toyota Dealer Principals, Service Managers, Parts Managers

Subject: TRD High Performance Brake Kit Accessory **Equipment Recall**
Designed to fit 2007 to 2012 Model Year FJ Cruiser Vehicles
Safety Recall C0R **Remedy Notification**

As previously announced, on October 17, 2012, Toyota filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Safety Recall of genuine Toyota Racing Development (TRD) High Performance Brake Kits sold as an optional accessory for 2007 to 2012 Model Year FJ Cruiser Vehicles. There are 655 TRD High Performance Brake Kits which were installed at vehicle processing centers, by dealers, or sold over the counter.



Background

The subject TRD Brake Kit accessory is specifically designed for the front wheels of 2007-2012 model year FJ Cruiser vehicles. Due to the shape of the outer brake tube (Crossover Tube) of the Brake Kit, the clearance between the outer brake tube and a TRD 16-inch 6-Spoke alloy wheel is small. If wheel balance weights are installed in an incorrect location, there is a possibility that the outer brake tube could be damaged due to interference with the balance weight, and brake fluid could leak from the damaged tube. This could result in increased stopping distance, and in some cases, loss of vehicle front braking performance, which could increase the risk of a crash.

Remedy

If the vehicle is equipped with an accessory TRD High Performance Brake Kit any authorized Toyota dealer will replace the Brake Crossover Tube with one of a new design at **NO CHARGE** to the vehicle owner.

The following information is provided to inform you and your dealers of this campaign and your degree of involvement.

1. Owner Notification Mailing Date

The owner notification will commence in early December, 2012. It is important to note that Toyota will be mailing two different owner letters.

Toyota has identified owner information for 269 of the 655 vehicles equipped with the affected accessory TRD High Performance Brake Kit. Toyota will mail these 269 customers an owner notification letter requesting them to contact their authorized Toyota dealer and make an appointment to have the Brake Crossover tube replaced at **NO CHARGE**.

In order to identify the remaining 386 vehicles equipped with accessory TRD High Performance Brake Kit Toyota will mail all owners of 2007 to 2012 Model Year FJ Cruiser vehicles; this mailing will include approximately 200,000 letters. Customers will be provided inspection instruction and a return postcard so they may indicate that their vehicle is **NOT** equipped with the optional TRD High Performance Brake Kit. This will provide owners a way to opt out of receiving further notifications.

If the vehicle does **NOT** have the TRD High Performance Brake Kit, it is **NOT** involved in this Safety Recall.

(Owner Notification Mailing Date Continued. . .)

Please note that only owners of the covered vehicles will be notified. If a dealer is contacted by an owner who has not yet received the notification, please **verify coverage by confirming through Dealer Daily/TIS**. Dealers should perform the procedure as outlined in the Technical Instructions located on TIS.

Toyota tries very hard to obtain current customer name and address information when mailing owner letters. In the event your dealership receives a notice for a vehicle that was sold prior to the Safety Recall announcement, it is the dealerships responsibility to forward the owner letter to the customer who purchased the vehicle.

2. New Vehicles in Dealer Stock

As required by Federal law, dealers are not to deliver any new vehicles in their inventory that are involved in a Safety Recall unless the defect has been remedied. Vehicle Safety Recall completion can be verified through TIS.

3. Pre-Owned Vehicles in Dealer Stock

If a vehicle in used car inventory is equipped with a TRD High Performance Brake Kit dealers should conduct the remedy as specified in the technical instructions prior to delivery to the customer.

4. Toyota Rent-A-Car (TRAC) Vehicles

Toyota requests that dealers verify whether their TRAC vehicles are covered by Safety Recall C0R. If a vehicle is covered, please perform the Safety Recall prior to renting the vehicle to a customer.

5. Dealer Summary Reports

Summary Reports, containing the number of covered vehicles in your dealership's primary marketing area, have been enclosed in the dealer package. Please note the numbers of vehicles shown indicates PPO sales as well as over-the-counter sales of the TRD High Performance Brake Kit accessory. (Please verify eligibility by confirming through Dealer Daily or TIS prior to performing repairs.)

6. Number and Identification of Covered Vehicles

There are 655 TRD High Performance Brake Kits which were installed at vehicle processing centers, by dealers, or sold over the counter for 2007 to 2012 Model Year FJ Cruiser Vehicles.

Component	Model	MY	Component Sales Start Date	Component Sales End Date
TRD High Performance Brake Kit	FJ Cruiser	2007 to 2012	March 29, 2007	September 19, 2012

To ensure over the counter customers are notified approximately 200,000 (2007 to 2012MY) FJ Cruiser owners will receive a notification in the U.S. All 2007 to 2012 MY FJ Cruiser Vehicles will be identified under Safety Recall campaign code C0R.

(Number and Identification of Covered Vehicles Continued. . .)

WMI	MY	VDS	START	FINISH	
JTE	2007	BU11F	0001004	0101420	
		ZU11F	0001005	0019076	
	2008	BU11F		0101421	0107257
				K001008	K056845
		ZU11F	0019077	0019919	
	2009	BU11F		K001002	K007996
				K056849	K070006
	2010	ZU11F		K007997	K008509
				K070007	K099142
	2011	BU4BF		K008510	K010844
				K092698	K116292
	2012	ZU4BF		K010845	K011727
				K115382	K147387
				K011728	K012665

If your dealership is contacted by an owner who has not yet received the notification, please **verify coverage by confirming through Dealer Daily/TIS**. Dealers should perform the procedure as outlined in the Technical Instructions located on TIS.

A UIO matrix by state is provided to inform your dealership of the number of specific PPO equipped or parts sales in your state. Please note the following state breakdown is representative of DIO/PPO vehicles only.

STATE	UIO	STATE	UIO	STATE	UIO	STATE	UIO	STATE	UIO
AK	2	HI	0	MI	9	NV	12	UT	6
AL	2	IA	0	MN	1	NY	19	VA	11
AR	0	ID	0	MO	5	OH	15	VT	5
AZ	30	IL	9	MS	1	OK	0	WA	11
CA	117	IN	2	MT	1	OR	4	WI	5
CO	30	KS	1	NC	0	PA	7	WV	0
CT	5	KY	8	ND	0	RI	0	WY	0
DC	0	LA	0	NE	2	SC	0		
DE	1	MA	6	NH	1	SD	1		
FL	2	MD	5	NJ	6	TN	9		
GA	0	ME	0	NM	10	TX	0		
								Total:	655

7. Remedy Procedures

For repair information please refer to the Technical Instructions found on TIS.

Conduct all applicable, non-completed Safety Recall and Service Campaigns on the vehicle during the time of appointment.

8. Parts Ordering Process (Dealer Ordering Solutions)

Only 655 vehicles equipped with a TRD High Performance Brake Kit will require the following parts. To ensure parts availability the parts have been placed on Manual Allocation Control (MAC). If you require a part that has been placed on MAC, please send an email to Quality_Compliance@Toyota.com with the following information:

- **Subject Line: C0R MAC Release Request (Dealer Code)**
- **Dealer Code**
- **VIN Number**
- **Part Number and Qty. Ordered**
- **Order Reference Number**
- **Order Date**
- **Contact Person**

Once a representative confirms the information provided, the part will be released. If there is a concern regarding the information provided, a representative will contact your dealership. Please allow 2-3 days for part release after providing the requested information.

Important Notes:

- **Once you have placed your order DO NOT upgrade or change your order status.**
- **Failure to provide the above information within 48 hours will result in an order cancellation.**

Model Application	Part No.	Part Name	Qty/Unit
FJ Cruiser equipped with TRD High Performance Brake Kit	PTR09-35100-AA	FJ CROSSOVER TUBE KIT	1

IMPORTANT PARTS ORDERING UPDATE

Effective January 1, 2012, All Future Safety Recall, Service Campaign (SSC/LSC) and Customer Support Program (CSP) parts will be eligible for the Monthly Parts Return Program. Please refer to PANT Bulletin 2011-087 for campaign parts that are currently returnable under the Monthly Parts Return Program and additional details.

9. Mandatory Part Return Process (Dealer Inventory)

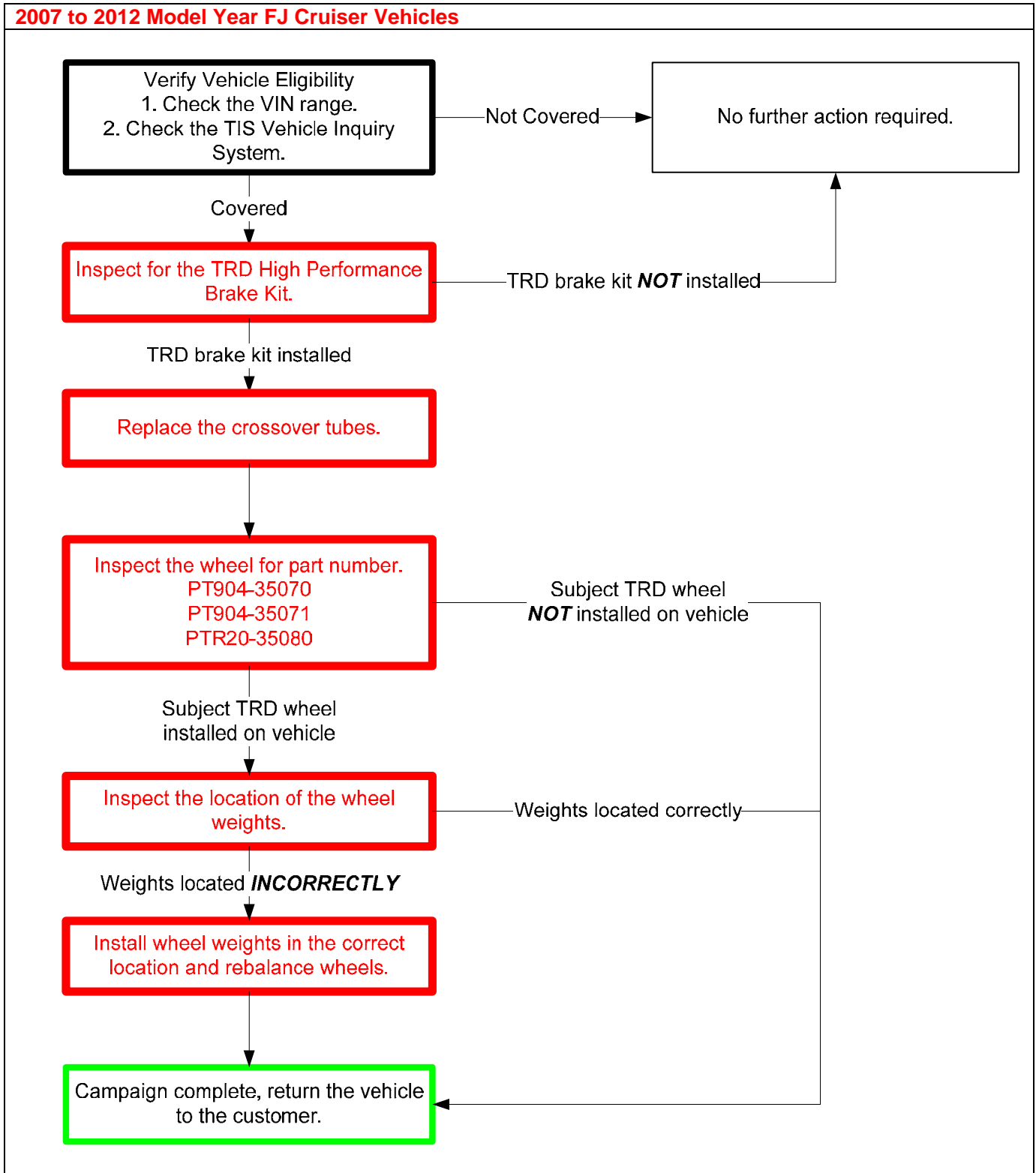
Dealerships are required to return all FJ cruiser TRD High Performance Front Brake Kits and related service parts, including special customer orders that have not yet been installed, to their facing PDC.

The part numbers affected by this **mandatory** return are:

- PTR09-35070: TRD Brake Kit
- PTR09-35100: TRD Brake Kit
- PTR09-35080: Brake Caliper-Right
- PTR09-35081: Brake Caliper-Left
- PTR09-35101: Brake Caliper-Right
- PTR09-35102: Brake Caliper-Left

Please refer to PANT bulletin 2012-060 for detailed return instructions.

10. Warranty Processor Instructions

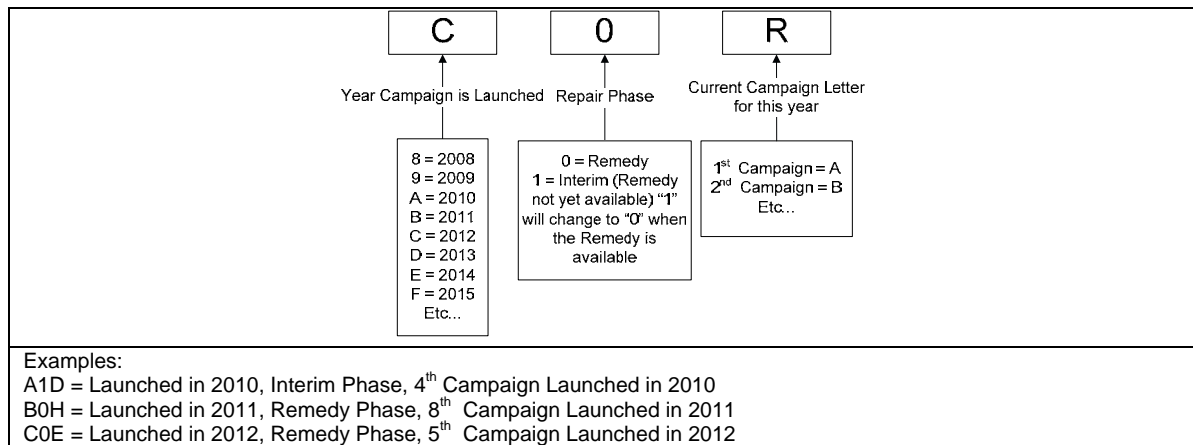


(Warranty Processor Instructions Continued. . .)

Safety Recall	Op. Code	Description	Flat Rate Hour
C0R	C0RQCC	Not Equipped with TRD High Performance Brakes – Close Campaign	0.0 hr/vehicle
	2515KA	Replace Brake Crossover Tubes	0.7 hr/vehicle
	2515KB	Replace Brake Crossover Tubes and Inspect Wheel Weight Location	0.8 hr/vehicle
	2515KC	Replace Brake Crossover Tubes, re-balance 1 Tire due to Incorrect Wheel Weight Location	1.0 hr/vehicle
	2515KD	Replace Brake Crossover Tubes, re-balance 2 Tires due to Incorrect Wheel Weight Location	1.2 hr/vehicle
	2515KE	Replace Brake Crossover Tubes, re-balance 3 Tires due to Incorrect Wheel Weight Location	1.4 hr/vehicle
	2515KF	Replace Brake Crossover Tubes, re-balance 4 Tires due to Incorrect Wheel Weight Location	1.6 hr/vehicle
	2515KG	Replace Brake Crossover Tubes, re-balance 5 Tires due to Incorrect Wheel Weight Location	1.8 hr/vehicle

- The flat rate times include 0.1 hours for administrative cost per unit for the dealership for all Op. Codes except C0RQCC
- The cost of Brake Fluid 0.4 liters and Brake Cleaner can be claimed up to \$8 per vehicle as sublet type “OF” under Op Codes 2515K#.
- The cost of Wheel Balancing weights can be claimed up to \$1 per wheel under sublet type “ZZ” under OP Codes 2515KB/C/D/E/K/F/G.

Campaign Designation Decoder



11. Repair Quality Confirmation

The repair quality of covered vehicles is extremely important to Toyota. To help ensure that all vehicles have the repair performed correctly, please designate at least one associate (someone other than the individual who performed the repair) to verify the repair quality of every vehicle prior to customer delivery.

12. Customer Contacts

Please consider this Safety Recall a great opportunity to focus on assuring customers that their safety remains Toyota’s highest priority. Customers who receive the owner letter may contact your dealership with questions regarding the letter and/or Safety Recall remedy. Please welcome them to your dealership and answer any questions they may have. A Q&A is provided to assure a consistent message is communicated.

Customers with additional questions or concerns are asked to please contact the Toyota Customer Experience Center (1-888-270-9371).

13. Media Contacts

If you are a dealership associate and have any questions, please contact your District Service/Parts Manager.

In the event you are contacted by the News media, it is imperative that all media contacts (local and national) receive a consistent message. Please direct all media contacts to Brian Lyons (310) 468-2552, in Toyota Corporate Communications. (Please do not provide these numbers to customers or call if you are a dealer associate. Please provide these contacts to only media representatives.)

Please review this entire package with your Service and Parts staff to familiarize them with the proper step-by-step procedures required to implement this Safety Recall.

Thank you for your cooperation.
TOYOTA MOTOR SALES, U.S.A., INC.



TRD High Performance Brake Kit Accessory Equipment Recall – Q&A
Designed to fit 2007 to 2012 Model Year FJ Cruiser Vehicles
Safety Recall C0R Remedy

Background

As previously announced, on October 17, 2012, Toyota filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Safety Recall of genuine Toyota Racing Development (TRD) High Performance Brake Kits sold as an optional accessory for 2007 to 2012 Model Year FJ Cruiser Vehicles. There are 655 TRD High Performance Brake Kits which were installed at vehicle processing centers, by dealers, or sold over the counter.

Q1: What is the condition?

A1: The subject TRD Brake Kit is specifically designed for the front wheels of 2007-2012 model year FJ Cruiser vehicles. Due to the shape of the outer brake tube (Crossover Tube) of the Brake Kit, the clearance between the outer brake tube and a TRD 16-inch 6-Spoke alloy wheel is small. If wheel balance weights are installed in an incorrect location, there is a possibility that the outer brake tube could be damaged due to interference with the balance weight, and brake fluid could leak from the damaged tube. This could result in increased stopping distance, and in some cases, loss of vehicle front braking performance, which could increase the risk of a crash.

Q1a: What is the TRD High Performance Brake Kit?

A1a: The TRD High Performance Brake Kit is a genuine Toyota accessory that replaces the factory brake rotors and calipers with larger components to improve braking performance. Additional information on the TRD High Performance Brake kit can be found in the Toyota Accessory Sales guide located at www.toyotaasg.com.

Q1b: What is the cause of the condition?

A1b: On Toyota FJ Cruiser vehicles equipped with a TRD High Performance Brake Kit and TRD 16-inch 6-spoke alloy wheels, if stick type balance weights are applied in incorrect locations on the wheel, there is limited clearance between the balance weights and crossover tube of the caliper, and the weights may contact the crossover tube when the wheel rotates. If this occurs, the brake tube may become damaged. Toyota original equipment 16 inch and 17 inch wheels and TRD 16 inch Beadlock ring type wheels have sufficient clearance and are not affected by this condition.

Q1c: What is the Brake Crossover tube?

A1c: The brake crossover tube is a brake line that connects the inner and outer caliper pistons for even brake pad application.

Q2: Are there any warnings that this condition has occurred?

A2: No, there are no warnings this condition exists.

Q3: How many TRD High Performance Brake Kits are covered by this Safety Recall?

A3: There are 655 TRD High Performance Brake Kits which were installed at vehicle processing centers, by dealers, or sold over the counter for 2007 to 2012 Model Year FJ Cruiser Vehicles.

Q3a: Are there any other Toyota or Lexus vehicles covered?

A3a: No. The TRD High Performance Brake Kit was designed only for use on 2007 to 2012 FJ Cruiser models.

Q3b: What is the selling period of the affected TRD High Performance Brake Kits?

A3b: The 655 affected TRD High Performance Brake Kits were sold between March 29, 2007 and September 19, 2012.

Q3c: Which and how many vehicles are covered by this Safety Recall?

A3c: There are 655 vehicles that may have the accessory TRD High Performance Brake Kit installed.

Q4: What is Toyota going to do?

A4: Any authorized Toyota dealer will replace the Brake Crossover Tube with one of a new design at **NO CHARGE** to the vehicle owner. Only vehicles equipped with an accessory TRD High Performance Brake Kit will require repair.

Q4a: How will Toyota notify owner of vehicles covered by this Safety Recall.

A4a: The owner notification will commence in mid-November, 2012. It is important to note that Toyota will be mailing two different owner letters.

Toyota has identified owner information for 269 of the 655 vehicles equipped with the affected accessory TRD High Performance Brake Kit. Toyota will mail these 269 customers an owner notification letter requesting them to contact their authorized Toyota dealer and make an appointment to have the Brake Crossover tube replaced at **NO CHARGE**.

In order to identify the remaining 386 vehicles equipped with accessory TRD High Performance Brake Kit Toyota will mail all owners of 2007 to 2012 Model Year FJ Cruiser vehicles; this mailing will include approximately 200,000 letters. Customers will be provided inspection instruction and a return postcard so they may indicate that their vehicle is **NOT** equipped with the optional TRD High Performance Brake Kit. This will provide owners a way to opt out of receiving further notifications.

If the vehicle does **NOT** have the TRD High Performance Brake Kit, it is **NOT** involved in this Safety Recall.

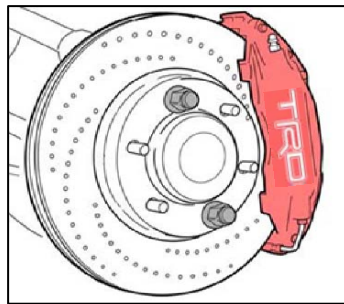
Q5: How long will the repair take?

A5: The repair will take approximately 1 hour. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

Q6: Can owners who may have purchased this accessory perform the inspection themselves?

A6: Yes, owners will be sent an owner notification letter which will include instructions on how to determine if the vehicle is equipped with TRD High Performance Brake Kit.

If the vehicle is equipped with TRD High Performance Brakes the customer should contact an authorized Toyota dealer as soon as possible to have the remedy performed at **NO Charge**.



Q6a: How can a customer determine if their vehicle is equipped with a TRD High Performance Brake Kit?

A6a: TRD High Performance Brake Kit calipers are RED in color and have the TRD logo located on the side, as shown above.

Q6b: What if a customer is not comfortable performing the inspection?

A6b: Any authorized Toyota dealer can assist the customer in confirming if their vehicle is equipped with the TRD High Performance Brake Kit.

Q7: What if a customer has previously paid for repairs to his/her vehicle for this condition?

A7: Owners are requested to refer to the remedy owner letter for instructions to request reimbursement for previous repair costs.

Q8: What if an owner has additional questions or concerns?

A8: Owners with questions or concerns are asked to please contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, or Saturday 7:00 am through 4:00 pm Pacific Time.



Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue
P.O. Box 2991
Torrance, CA 90509-2991

URGENT SAFETY RECALL

This is an important Safety Recall.
The remedy will be performed at
NO CHARGE to you.

TRD High Performance Brake Kit Accessory *Equipment Recall*
Designed to fit 2007 to 2012 Model Year FJ Cruiser Vehicles
SAFETY RECALL NOTICE

[VIN]

Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in the accessory Toyota Racing Development (TRD) High Performance Brake Kit designed for 2007 to 2012 model year FJ Cruiser vehicles. ***Our records indicate your vehicle was equipped with this accessory at first vehicle delivery.***

What is the condition?

The subject TRD Brake Kit is specifically designed for the front wheels of 2007–2012 model year FJ Cruiser vehicles. Due to the shape of the outer brake tube (Crossover Tube) of the Brake Kit, certain wheels (such as the TRD 16-inch 6-Spoke alloy wheel) may have minimal clearance. If wheel balance weights are installed in an incorrect location, there is a possibility that the outer brake tube could be damaged due to interference with the balance weight, and brake fluid could leak from the damaged tube. This could result in increased stopping distance, and in some cases, loss of vehicle front braking performance, which could increase the risk of a crash.

What will Toyota do?

Any authorized Toyota dealer will replace, ***regardless of your wheel size***, the Brake Crossover Tube with one of a new design at **NO CHARGE** to you.

What should you do?

This is an important Safety Recall

Please contact, *regardless of your wheel size*, any authorized Toyota dealer and make an appointment to have the Brake Crossover Tube replaced as soon as possible.

Replacement of the Brake Crossover Tube will take approximately 1 hour. However, depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

You do not need an owner letter to have this recall completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present this notice at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, you may do so by registering at www.toyota.com/ownersupdate. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

What if you have other questions?

Your local Toyota dealer will be more than happy to answer any of your questions. If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, Saturday 7:00 am through 4:00 pm Pacific Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

What if you have previously paid for repairs to your vehicle for this specific condition?

If you have previously paid for repair to your vehicle for this specific condition prior to receiving this letter, please mail a copy of your repair order, proof-of-payment and proof-of-ownership to the following address for reimbursement consideration:

Toyota Motor Sales, U.S.A., Inc., Toyota Customer Experience, WC10, 19001 South Western Avenue, Torrance, CA 90509

Include your name, address, and telephone number(s) in your request. Please allow us 6-8 weeks to process your request.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.



Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue
P.O. Box 2991
Torrance, CA 90509-2991

URGENT SAFETY RECALL

This is an important Safety Recall.
The remedy will be performed at
NO CHARGE to you.

TRD High Performance Brake Kit Accessory *Equipment Recall*
Designed to fit 2007 to 2012 Model Year FJ Cruiser Vehicles
SAFETY RECALL NOTICE

[VIN]

Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in the *optional accessory* Toyota Racing Development (TRD) High Performance Brake Kit designed for 2007 to 2012 model year FJ Cruiser vehicles. **We are sending you this notice in the event your vehicle is equipped with this accessory.**

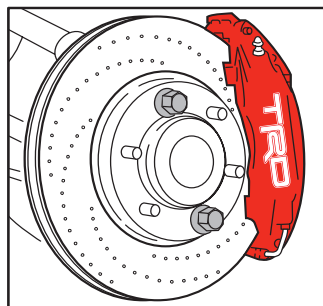
What is the condition?

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What should you do?

You can inspect your vehicle to determine if it is equipped with an optional accessory TRD High Performance Brake Kit.

- Is your vehicle equipped with the TRD High Performance Brake Kit shown below? The TRD brake kit is located behind the front wheels of the vehicle; the kit is red in color and has the TRD logo located on the side, as shown below.



If your vehicle is equipped with the TRD High Performance Brake Kit shown above, **regardless of the wheel size**, please contact your local authorized Toyota dealer to make an appointment to have this important remedy performed on your vehicle as soon as possible. The remedy will take approximately 1 hour. However depending upon the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

If you have completed the inspection yourself and determined your vehicle is not affected by this Safety Recall, please check the box on the attached reply card and return it to us. Doing so will remove your vehicle from future mailing regarding this Safety Recall.

If you are not comfortable doing this inspection yourself, any authorized Toyota dealer will perform the inspection at **no charge**.

You do not need an owner letter to have this recall completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present this notice at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, you may do so by registering at www.toyota.com/ownersupdate. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

What will Toyota do?

If your vehicle is equipped with an *optional accessory* TRD High Performance Brake Kit, **regardless of the wheel size**, any authorized Toyota dealer will replace the Brake Crossover Tube with one of a new design at **no charge** to you.

What if you have other questions?

Your local Toyota dealer will be more than happy to answer any of your questions. If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 am to 6:00 pm, Saturday 7:00 am through 4:00 pm Pacific Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

What if you have previously paid for repairs to your vehicle for this specific condition?

If you have previously paid for repair to your vehicle for this specific condition prior to receiving this letter, please mail a copy of your repair order, proof-of-payment and proof-of-ownership to the following address for reimbursement consideration:

Toyota Motor Sales, U.S.A., Inc.
 Toyota Customer Experience, WC10
 19001 South Western Avenue
 Torrance, CA 90509

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.

Remove at perforation and insert into supplied envelope



NAME/ADDRESS INFORMATION

Toyota FJ Cruiser Vehicles TRD High Performance Brake Kit	
<input type="checkbox"/> My vehicle is NOT equipped with the TRD High Performance Brake Kit shown in the letter. Please remove my name from any other mailer for this campaign in the future.	

If your vehicle ownership information has changed you may update it by visiting us at www.toyota.com/ownersupdate or by completing the following form:

Mark One: 1 Same Owner, Name and /or Address Changed 2 Same Owner, Additional Driver 3 New Owner 4 No Longer Have Vehicle— Sold to Individual Listed Below 5 Exported 6 Destroyed/Stolen

First Name										MI	<input type="checkbox"/> MR.	<input type="checkbox"/> MRS.	Effective Date of This Information			
Last Name										<input type="checkbox"/> MS.	<input type="checkbox"/> DR.	Month	Day	Year		
Company Name																
Address/P.O. Box																
Apt./Suite Number																
City										State		Zip Code				
Primary Telephone Number					Ext.		Alternate Telephone Number					Ext.				
e-mail Address																