

Addition of iHeartRadio, MovieTickets, and OpenTable[®] to Entune Applications

Service Category Audio/Visual/Telematics

Section Navigation/Multi Info Display

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2012	4Runner, Camry, Camry HV, Corolla, Prius, Prius C, Prius PHV, Prius V, RAV4, Tacoma	
2013	Venza	

Introduction

Three NEW applications (iHeartRadio, MovieTickets, and OpenTable[®]) have been developed to enhance the Entune experience in vehicles equipped with the Display Audio Navigation System with Entune. All customers with these vehicles have been shipped instructions on this update along with a USB drive to install the new applications. In the event that a customer requests the install be performed by a technician, follow the procedures in this bulletin to perform the update.

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
EL1117	Entune/Navigation	0.3	PT296-47120-AA	99	99

APPLICABLE WARRANTY

- This repair is covered under the Toyota Comprehensive Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.
- Dealership in-stock vehicles may also be updated following this procedure. Be sure to follow the specific details in Warranty Policy Bulletin "[POL12-04: Entune Software Update for Certain In-Stock Vehicles \(Addition of iHeartRadio, MovieTickets, and OpenTable\)](#)" for specific details on allowable claims and procedures.

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Required Tools & Equipment

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
Firmware Update 2.1.0 USB Drive*	01002-HBEKR-12B	1

NOTE
 Additional SSTs may be ordered by calling 1-800-933-8335.

* Essential SST.

Installation Procedure

1. Confirm vehicle is equipped with the applicable radio.

Figure 1.



NOTE
 For vehicles listed on page one, a CD slot and APPS button will be present on the head unit.

2. Confirm that one or more of the following applications are not currently installed in the Display Audio Navigation System with Entune.
 - iHeartRadio
 - MovieTickets
 - OpenTable®

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Installation Procedure (Continued)

3. Confirm that software version is lower than version 2.1.0.
 - **YES** — Go to step 4.
 - **NO** — If version 2.1.0 or later is present – Diagnose per the Repair Manual.
4. Update software to version 2.1.0 per [T-SB-0026-12](#), “*Entune/Navigation Software Update Process for Display Audio (Non-HDD Type)*”.
5. Pair the dealership troubleshooting phone to perform general operation checks and confirm that all 3 new applications are installed and system operates properly.
6. Delete the dealership troubleshooting phone from the paired devices list.