Center Console Door Will Not Open

Service Category: Vehicle Interior
Section: Interior Panels/Trim
Market: USA

Applicability

<table>
<thead>
<tr>
<th>YEAR(S)</th>
<th>MODEL(S)</th>
<th>ADDITIONAL INFORMATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>2007 – 2009</td>
<td>Camry, Camry HV</td>
<td>WMI(s): 4T1, 4T4</td>
</tr>
</tbody>
</table>

TSB SUPERSESSION NOTICE

The information contained in this TSB supersedes TSB No. BO019–06.
- Applicability has been updated to include 2008-2009 model year Camry vehicles.

TSB No. BO019–06 is Obsolete and any printed versions should be discarded. Be sure to review the entire content of this service bulletin before proceeding.

Introduction

Some 2007-2009 Camry customers may experience a condition where the front center console door will not open due to interference with the lower edge of the HVAC unit. Follow the repair procedure below to address this condition.

Production Change Information

This TSB applies to vehicles produced BEFORE the Production Change Effective VINs shown below.

<table>
<thead>
<tr>
<th>MODEL</th>
<th>DRIVETRAIN</th>
<th>PLANT</th>
<th>LINE</th>
<th>PRODUCTION CHANGE EFFECTIVE VIN</th>
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</thead>
<tbody>
<tr>
<td>Camry</td>
<td>L4</td>
<td>TMMK</td>
<td>1</td>
<td>4T1BE46K#9U297255</td>
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<tr>
<td>Camry</td>
<td>V6</td>
<td>TMMK</td>
<td>1</td>
<td>4T1BK46K#9U081409</td>
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<tr>
<td>Camry</td>
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<td>TMMK</td>
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<tr>
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<td>TMMK</td>
<td>2</td>
<td>4T1BK46K#9U584149</td>
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<tr>
<td>Camry HV</td>
<td>HV</td>
<td>TMMK</td>
<td>2</td>
<td>4T1BB46K#9U073522</td>
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<tr>
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<td>L4</td>
<td>SIA</td>
<td>-</td>
<td>4T4BE46K#9R067762</td>
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</table>

Warranty Information

<table>
<thead>
<tr>
<th>OP CODE</th>
<th>DESCRIPTION</th>
<th>TIME</th>
<th>OFP</th>
<th>T1</th>
<th>T2</th>
</tr>
</thead>
<tbody>
<tr>
<td>BD5038</td>
<td>R &amp; R Front Center Console Assembly</td>
<td>0.4</td>
<td>58804-06060</td>
<td>9A</td>
<td>44</td>
</tr>
</tbody>
</table>

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Warranty Information (Continued)

APPLICABLE WARRANTY

- This repair is covered under the Toyota Comprehensive Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to correction of a problem based upon a customer’s specific complaint.

Required Tools & Equipment

<table>
<thead>
<tr>
<th>SPECIAL SERVICE TOOLS (SST’S)</th>
<th>PART NUMBER</th>
<th>QTY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Plastic Pry Tool Set*</td>
<td>00002-06000-01</td>
<td>1</td>
</tr>
</tbody>
</table>

* Essential SST.

NOTE
Additional SSTs may be ordered by calling SPX/OTC at 1-800-933-8335.

Repair Procedure

1. Remove the shift lever knob sub-assembly by turning it counterclockwise.

Figure 1.
Center Console Door Will Not Open

Repair Procedure (Continued)

2. Remove the No. 1 and No. 2 instrument cluster finish panel garnish by disengaging the 2 clips.

Figure 2.

Figure 3.

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Repair Procedure (Continued)

3. Remove the floor shift position indicator housing sub-assembly.
   For automatic transaxle equipped vehicles, remove the floor shift position indicator housing sub-assembly.
   A. Disengage the 6 claws and 3 clips as shown.
   B. Disconnect Seat Heater connector, if equipped.
      Disconnect each connector.

4. Remove the upper console panel.
   **For manual transaxle:**
   A. Open the lid of the upper console panel.
   B. Apply protective tape to the area shown in the illustration.
Center Console Door Will Not Open

Repair Procedure (Continued)

C. Using a plastic pry tool, disengage the 2 claws and the 5 clips, and then remove the upper console panel as shown.

Figure 6.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Clip</td>
</tr>
<tr>
<td>2</td>
<td>Claw</td>
</tr>
</tbody>
</table>

5. Remove the upper console rear panel sub-assembly.

A. Disengage the 3 claws and the 5 clips.

B. Disconnect the connector and remove the upper console rear panel sub-assembly.

Figure 7.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Clip</td>
</tr>
<tr>
<td>2</td>
<td>Claw</td>
</tr>
</tbody>
</table>
6. Remove the upper console panel sub-assembly.
   A. Remove the 2 screws.
   B. Disengage the 4 claws.
   C. Disconnect each connector and remove the upper console panel sub-assembly.

Figure 8.
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Repair Procedure (Continued)

7. Remove instrument panel No. 2 register assembly.

   A. Apply protective tape to the areas shown in the illustration.

   B. Using a molding remover, disengage the 3 clips.

![Figure 9. Protective Tape](image1)

![Figure 10. Clips](image2)

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Repair Procedure (Continued)

C. Using a molding remover, disengage the 4 clips.

D. Disconnect the connector and remove the instrument panel No. 2 register assembly.

8. Loosen the 4 radio bracket bolts.
9. While pulling upward on the Radio/HVAC unit tighten the 4 radio bracket bolts.

Figure 12.
Repair Procedure (Continued)

10. Confirm the correct routing of the HVAC control wire harness.

Figure 13.

<table>
<thead>
<tr>
<th></th>
<th>Correct</th>
<th>Incorrect</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

11. Reassemble in reverse order of disassembly.

12. Verify the repair by ensuring the proper operation of the center console door.