

# Abnormal Radio Faceplate Operation

**Service Category** Audio/Visual/Telematics

**Section** Audio/Video

**Market** USA

Toyota Supports  
 ASE Certification 

## Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2009	Corolla	
2008 – 2009	Sequoia	
2007 – 2009	Tundra	

## Introduction

Some vehicles may demonstrate one or more of the following intermittent radio condition(s): scrambled, unreadable, or blank display; no volume control; or turning ON/OFF by itself. An improved radio has been developed to correct this condition.

## Warranty Information

OP CODE	DESCRIPTION	MODEL	TIME*	OFF	T1	T2
AU9001	R & R Radio Assembly	Corolla	0.6	86120-#####	87	71
		Sequoia	1.0			
		Tundra	1.0			

\* Labor time includes 0.2 for administrative/handling fee.

### APPLICABLE WARRANTY

- This repair is covered under the Toyota Comprehensive Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

### NOTE

Radio must be obtained from the exchange program to qualify for warranty coverage.

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### Production Change Information

This TSB applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

MODEL	PLANT	MODEL CODE	PRODUCTION CHANGE EFFECTIVE VIN
2009 Corolla	TMMC	AZE141	2T1BE40E#9C029408
	NUMMI		1NXBE4EE#AZ165306
	TMMC	ZRE142	2T1BU40E#9C161132
	NUMMI		1NXBU40E#9Z162300
	Kanto (JPN)		JTDBL40E#99090275
	Takaoka		JTDBL40E#9J053504
2009 Sequoia	TMMI	UCK60	5TDZT64A#9S000391
		UCK65	5TDBT64A#9S000249
		USK60	5TDZY68A#9S015423
		USK65	5TDBW68A#9S023606
2009 Tundra	TMMTX	GSK50	5TFJU521#9X004131
		GSK51	5TFLU521#9X017497
		UCK50	5TFJT521#9X002402
		UCK51	5TFRT541#9X027383
		UCK52	5TFST541#9X002171
		UCK55	5TFKT521#9X002359
		UCK56	5TFBT541#9X014611
		UCK57	5TFCT541#9X002440
		USK50	5TFJY5F1#AX003233
		USK51	5TFFY5F1#AX069769
		USK52	5TFVS541#9X006282
		USK55	5TFKY5F1#AX003359
		USK56	5TFUY5F1#AX083208
		USK57	5TFCV541#9X008875

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### Parts Information

MODEL	PREVIOUS PART NUMBER	CURRENT PART NUMBER	SUPPLIER NAME	PART NAME
2009 Corolla	86120-02750	Same	Panasonic	Receiver Assy, Radio
	86120-02760			
	86120-02770			
	86120-02780			
	86120-02790			
	86120-02800			
	86120-12B40			
	86120-02A10			
86120-02A20				
2008 – 2009 Sequoia	86120-0C260	86120-0C261	Panasonic	
	86120-0C250	86120-0C251	Delphi	
	86120-0C240	86120-0C241		
2007 – 2009 Tundra	86120-0C18#	86120-0C182	Panasonic	
	86120-0C19#	86120-0C192		
	86120-0C20#	86120-0C203	Delphi	
	86120-0C21#	86120-0C213		

### Required Tools & Equipment

SPECIAL SERVICE TOOLS (SST'S)	PART NUMBER	QTY
Plastic Pry Tool Set*	<a href="#">00002-06000-01</a>	1

\* Essential SST.

**NOTE**

Additional SSTs may be ordered by calling 1-800-933-8335.

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### Repair Procedure

1. Order a replacement radio through the applicable radio exchange program per the Toyota Warranty Policy and Procedures: [Policy 4.13](#) "Audio Systems Warranty Coverage".
2. Remove the original radio per the Technical Information System (TIS), applicable model year vehicle Repair Manual.

[2009](#) Corolla: Audio/Visual/Telematics – Audio/Video: "Radio Receiver: Removal"

[2008](#) / [2009](#) Sequoia: Audio/Visual/Telematics – Audio/Video: "Radio Receiver: Removal"

[2007](#) / [2008](#) / [2009](#) Tundra: (column shift type) Audio/Visual/Telematics – Audio/Visual: "Radio Receiver (for Column Shift type): Removal"

[2007](#) / [2008](#) / [2009](#) Tundra: (floor shift type) Audio/Visual/Telematics – Audio/Visual: "Radio Receiver (for floor shift type): Removal"

3. Install the updated radio per the TIS, applicable model year vehicle Repair Manual.

[2009](#) Corolla: Audio/Visual/Telematics – Audio/Video: "Radio Receiver: Installation"

[2008](#) / [2009](#) Sequoia: Audio/Visual/Telematics – Audio/Visual: "Radio Receiver: Installation"

[2007](#) / [2008](#) / [2009](#) Tundra: (column shift type) Audio/Visual/Telematics – Audio/Visual: "Radio Receiver (for column shift type): Installation"

[2007](#) / [2008](#) / [2009](#) Tundra: (floor shift type) Audio/Visual/Telematics – Audio/Visual: "Radio Receiver (for floor shift type): Installation"