

Sliding Door Operating Effort

Service Category Vehicle Exterior

Section Door/Hatch

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2004 – 2010	Sienna	

Introduction

Some 2004 – 2010 Sienna vehicles may exhibit a condition where one or both sliding doors do not open or close smoothly. Please follow the instructions in this bulletin to inspect the sliding door lock assemblies and replace the affected components as needed.

Parts Information

PREVIOUS PART NUMBER	CURRENT PART NUMBER	PART NAME	QTY
69330-08030	69330-08031	Lock Assembly, Slide Door, RH	1
69340-08030	69340-08031	Lock Assembly, Slide Door, LH	1
69200-08010	69200-08011	Lock Assembly, Power Slide Door, RH	1
69300-08010	69300-08011	Lock Assembly, Power Slide Door, LH	1
69370-08021	69370-08022	Lock Assembly, Slide Door, FR RH	1
69380-08021	69380-08022	Lock Assembly, Slide Door, FR LH	1

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
BD1089	R & R Sliding Door Lock Assembly (One Side)	0.6	69###-080##	9A	83
Combo A	Additional Sliding Door Lock Assembly (Same Side)	0.3			

APPLICABLE WARRANTY

- This repair is covered under the Toyota Comprehensive Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

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Required Tools & Equipment

REQUIRED MATERIAL	QUANTITY
Three Bond 1324 or Equivalent	As Needed

Repair Procedure

1. Inspect the front and rear slide door lock assemblies for proper operation.
2. If any of the slide door lock assemblies do NOT operate smoothly, or show corrosion on the latch mechanism, replace as necessary per Repair Manual instructions.

Refer to the Technical Information System (TIS), applicable model year Sienna Repair Manual:

- 2004 Sienna (Manual Sliding Door):
Vehicle Exterior – Door/Hatch – “Slide Door: [Overhaul](#) / [Adjustment](#)”
- 2004 Sienna (Power Sliding Door):
Vehicle Exterior – Door/Hatch – “Power Slide Door: [Overhaul](#) / [Adjustment](#)”
- 2005 Sienna (Manual Sliding Door):
Vehicle Exterior – Door/Hatch – “Slide Door: [Overhaul](#) / [Adjustment](#)”
- 2005 Sienna (Power Sliding Door):
Vehicle Exterior – Door/Hatch – “Power Slide Door: [Overhaul](#) / [Adjustment](#)”
- 2006 Sienna (Manual Sliding Door):
Vehicle Exterior – Door/Hatch – “Engine Hood/Door: Slide Door: [Disassembly](#) / [Adjustment](#) / [Reassembly](#)”
- 2006 Sienna (Power Sliding Door):
Vehicle Exterior – Door/Hatch – “Engine Hood/Door: Power Slide Door: [Disassembly](#) / [Adjustment](#) / [Reassembly](#)”
- 2007 Sienna (Manual Sliding Door):
Vehicle Exterior – Door/Hatch – “Engine Hood/Door: Slide Door: [Disassembly](#) / [Adjustment](#) / [Reassembly](#)”
- 2007 Sienna (Power Sliding Door):
Vehicle Exterior – Door/Hatch – “Engine Hood/Door: Power Slide Door: [Disassembly](#) / [Adjustment](#) / [Reassembly](#)”
- 2008 Sienna (Manual Sliding Door):
Vehicle Exterior – Door/Hatch – “Engine Hood/Door: Slide Door (w/o Power Slide Door): [Disassembly](#) / [Adjustment](#) / [Reassembly](#)”
- 2008 Sienna (Power Sliding Door):
Vehicle Exterior – Door/Hatch – “Engine Hood/Door: Slide Door (w/ Power Slide Door): [Disassembly](#) / [Adjustment](#) / [Reassembly](#)”

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Repair Procedure (Continued)

- 2009 Sienna (Manual Sliding Door):
*Vehicle Exterior – Door/Hatch – “Engine Hood/Door: Slide Door (w/o Power Slide Door):
[Disassembly](#) / [Adjustment](#) / [Reassembly](#)”*
 - 2009 Sienna (Power Sliding Door):
*Vehicle Exterior – Door/Hatch – “Engine Hood/Door: Slide Door (w/ Power Slide Door):
[Disassembly](#) / [Adjustment](#) / [Reassembly](#)”*
 - 2010 Sienna (Manual Sliding Door):
*Vehicle Exterior – Door/Hatch – “Engine Hood/Door: Slide Door (w/o Power Slide Door):
[Disassembly](#) / [Adjustment](#) / [Reassembly](#)”*
 - 2010 Sienna (Power Sliding Door):
*Vehicle Exterior – Door/Hatch – “Engine Hood/Door: Slide Door (w/ Power Slide Door):
[Disassembly](#) / [Adjustment](#) / [Reassembly](#)”*
3. Confirm proper operation of the sliding door.