


DISTRIBUTE TO: <input checked="" type="checkbox"/> Service Manager <input checked="" type="checkbox"/> Warranty Administrator	 TOYOTA Warranty Policy Bulletin	No.: POL13-01 Date: 3/13/13 Page: 1 of 3 Revised 3/27/13
--	--	--

**SUBJECT: WARRANTY ENHANCEMENT PROGRAM (ZTW):
WARRANTY EXTENSION FOR BACK DOOR GARNISH ON
2005 TO CERTAIN 2010MY SCION TC VEHICLES AND
2004 TO 2006MY SCION XB VEHICLES**

Background

Scion has received some reports where the Back Door Garnish may loosen. In certain cases, continued usage of the loose garnish could result in breakage of the Back Door Garnish.

Applicability

The Back Door Garnish is covered by Toyota's New Vehicle Limited Warranty for 3 years or 36,000 miles (whichever occurs first). However, Toyota is announcing a Warranty Enhancement Program for the Back Door Garnish for **7 years from the date of first use with no mileage limitation or one year from the announcement of this Warranty Enhancement Program, whichever is longer**, for the condition described above.

Please verify VIN applicability for this warranty enhancement program by checking TIS before completing any repairs.

Please note that damage incurred from abuse, an accident and/or crash, vandalism or other similar events is not covered by the New Vehicle Limited Warranty or this Warranty Extension.

Applicable VIN Ranges

MODEL	WMI	MY	VDS	START	FINISH
tC	JTK	2005	DE167	0001012	0063405
			DE177	0001011	0063402
		2006	DE167	0061793	0144016
			DE177	0063406	0144015
		2007	DE167	0144017	0220516
			DE177	0120750	0220514
		2008	DE167	0205839	0275359
		2009	DE167	0274940	0302549
2010	DE3B7	0302276	0307530		

MODEL	WMI	MY	VDS	START	FINISH
xB	JTL	2004	KT324	0126729	0169944
			KT334	0126356	0169934
		2005	KT324	0166831	0221352
				4000002	4030189
			KT334	0169947	0221351
				4000001	4030175
		2006	KT324	4028533	4128017
			KT334	4028532	4127994

Claim Submission

Claim Type	Op. Code	Description	Labor Time
Repair Program	2705MA	Replace the back door outside garnish	0.4 hr/vehicle

Sublet: The material used from Wind Noise Kit (08231-00813) can be claimed under sublet type "ZZ" at a maximum of \$0.25 per vehicle.

Note: If the vehicle is still under the New Vehicle Limited Warranty, submit the repair as a **regular** warranty claim.

Please ensure this electronic bulletin is printed and distributed to those designated as well as any other appropriate personnel.

Replacement Parts

All parts replaced for this repair are subject to warranty parts recovery.

Model	Color Code	Part Number	Description	Quantity	Applicable TSB	
Scion tC	040	76801-21120-A0	Garnish Sub-Assy, Back Door, Outside*	1	S-SB-0001-10	
	070	76801-21120-A1				
	1E0	76801-21120-B0				
	1E7	76801-21120-B1				
	1F7	76801-21120-B2				
	1E9	76801-21120-B3				
	209	76801-21120-C0				
	202	76801-21120-C1				
	3P2	76801-21120-D0				
	3P0	76801-21120-D1				
	3R0	76801-21120-D2				
	8P4	76801-21120-J0				
	8Q6	76801-21120-J1				
	8S6	76801-21120-J7				
	8Q1	76801-21120-J3				
	8S7	76801-21120-J8				
	8T5	76801-21120-J5				
8P1	76801-21120-J6					
	N/A	90080-17189	Nut	4		
Scion xB	068	76811-52122-A1	Garnish, Back Door, Outside	1	S-SB-0012-13	
	1D2	76811-52122-B0				
	1F4	76811-52122-B1				
	209	76811-52122-C1				
	3P2	76811-52122-D0				
	3R2	76811-52122-D1				
	3Q3	76811-52122-D2				
	4R8	76811-52122-E0				
	576	76811-52122-F0				
	6M7	76811-52122-G0				
	6U1	76811-52122-G1				
	8P8	76811-52122-J0				
	N/A					76821-52030
			90562-04007	Ring	3	
		90467-10077	Clip	1		
		08231-00813	Wind Noise Kit**	1		

*Only the back door garnish part number listed in the table above will be allowed on the claim. Part numbers listed in the EPC are for a kit and should not be used for this warranty enhancement. Any claims submitted with the incorrect back door garnish part number will be returned for correction.

**One Wind Noise Kit will service approximately 60 vehicles

Please ensure this electronic bulletin is printed and distributed to those designated as well as any other appropriate personnel.

Customer-Paid Repairs or Replacement of Components

If a customer has previously paid for the repair or replacement of Back Door Garnish to address the condition described above, please have them mail a copy of the repair order, proof-of-payment, and proof-of-ownership to the following address for reimbursement consideration:

**Toyota Motor Sales, U.S.A., Inc.
Customer Experience Center, WC10
19001 South Western Avenue
Torrance, CA 90509**

The customer name, address, and telephone number(s) should be included in the request. The customer should allow 4-6 weeks for processing.

Please ensure this electronic bulletin is printed and distributed to those designated as well as any other appropriate personnel.