TOYOTA
Technical Service Bulletin

Entune/Navigation Software Update Process for Display Audio (Non-HDD Type)

Service Category   Audio/Visual/Telematics

Section   Navigation/Multi Info Display   **Market**   USA

Toyota Supports
ASE Certification

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2012	4Runner, Camry, Camry HV, Corolla, Prius, Prius C, Prius PHV, Prius V, RAV4, Tacoma	

Introduction

Use the following procedures to check and/or update the software version of Entune / Navigation for Non-HDD Type units.

> **NOTE**
> - **Non-HDD Type Navigation units have a CD slot visible on the front of the radio.**
> - **HDD Type Navigation units have a tilt-open navigation screen and CD slot behind the screen.**

Entune/Navigation Software Update Process for Display Audio (Non-HDD Type)

Required Tools & Equipment

SPECIAL SERVICE TOOLS (SST)	PART NUMBER	QTY
Firmware Update USB Drive*	01###-HBEKR-###	1

* Essential SST.

NOTE

Additional SSTs may be ordered by calling 1-800-933-8335.

Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
N/A	Not Applicable to Warranty	–	–	–	–

Software Version Check Procedure

1. Press the *"Setup"* button.

2. In Setup menu press *"General"*.

Figure 1.

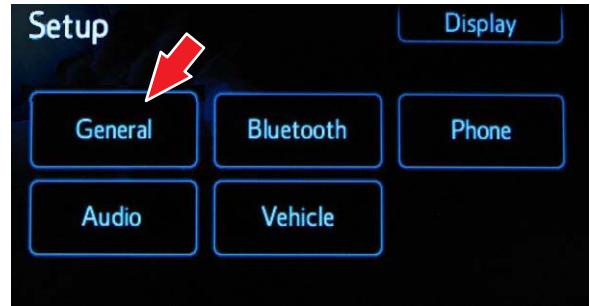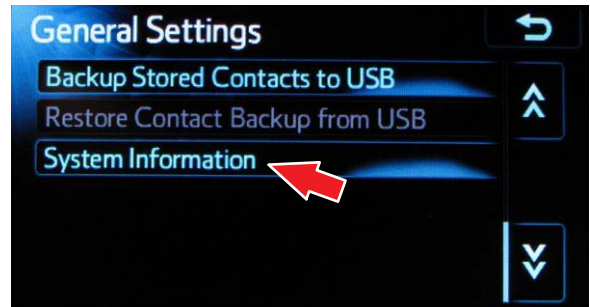3. In the General Settings menu scroll down and press *"System Information"*.
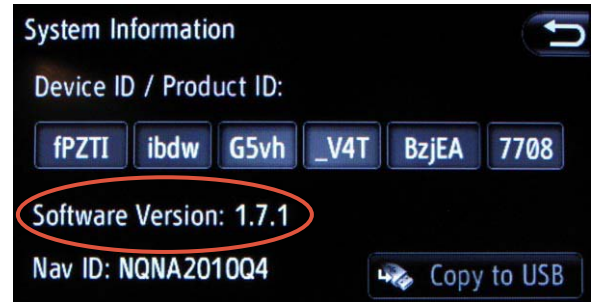
Figure 2.

Entune/Navigation Software Update Process for Display Audio (Non-HDD Type)

Software Version Check Procedure (Continued)

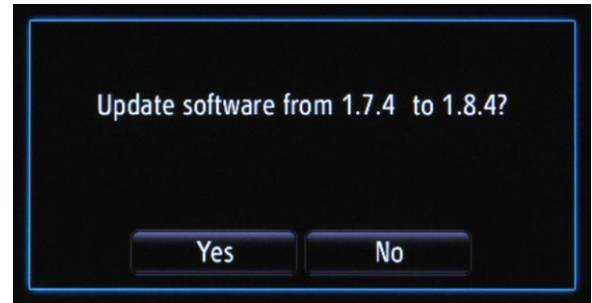4. In the System Information menu the Software Version information is displayed (eg., 1.7.1).

Figure 3.
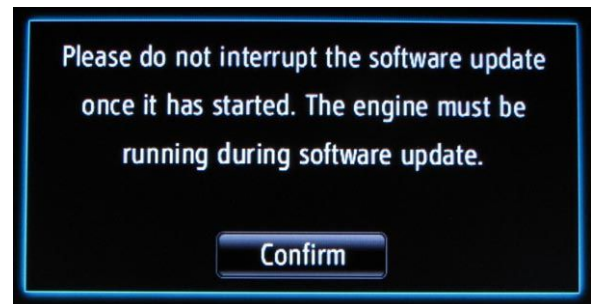

Software Update Procedure

1. Start the vehicle or put hybrid system in Ready ON mode.

2. Turn on the Radio.

3. Press the *"Apps"* button (the system will switch to the Apps main page).

4. Install USB Drive into vehicle's USB slot (there will be a short pause while the software version is read).

5. An *"Update software from X.X.X to X.X.X?"* message will be displayed.

Figure 4.

6. Press *"Yes"*.

7. A *"Please do not interrupt the software update once it is started. The engine must be running during software update."* message will be displayed.
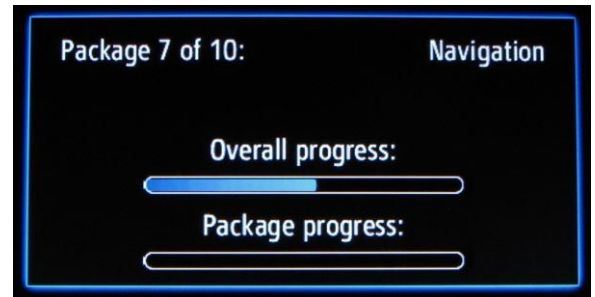
Figure 5.

Entune/Navigation Software Update Process for Display Audio (Non-HDD Type)

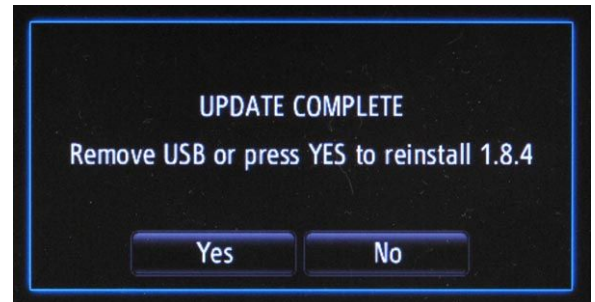**Software Update Procedure (Continued)**

8. Press *"Confirm"* (the engine must be running or hybrid system in Ready ON mode during software update).

9. The Software update will begin and the screen will show a *"Package 1 of 10"* message, and continue through 10 of 10. It will take approximately 13 minutes for the update to complete.

Figure 6.

10. When finished, an *"UPDATE COMPLETE Remove USB or press YES to reinstall X.X.X"* message will be displayed.

Figure 7.

11. Press *"NO"* and remove the USB drive.

12. Turn the vehicle OFF.

13. Confirm the software version was updated by performing the Software Version Check Procedure.

Figure 8.